



## IMPORTANT COVID-19 HOTLINES FOR THE PUBLIC

### **The Governor's Office:**

[Gov.LA.Gov](http://Gov.LA.Gov)

### **General questions for the public:**

Call 211

### **SNAP:**

For information about SNAP or an application, Louisiana residents can text **GETSNAP** to **898211**

### **Unemployment:**

File an unemployment claim at [www.louisianaworks.net](http://www.louisianaworks.net) or by calling our Claim Center at **866-783-5567**. Be sure to answer YES when asked if you are applying for reasons related to COVID-19. If your work hours have been reduced, partial benefits could be available to you.

### **Counseling Services:**

Office of Behavioral Health Keeping Calm during COVID Phone Line  
**1-866-310-7977**

Available 24 hours a day / 7 days a week | All calls confidential



## **SBA:**

The Small Business Administration has approved that **ALL 64** Louisiana parishes are eligible for COVID-19 business aid.

Louisiana businesses may apply as follows:

- **LED Hotline for General Small Business Questions**
- **225.342.4321**
- **OpportunityLouisiana.gov**
  
- **SBA Information**
- **DisasterLoan.sba.gov**
- Call Toll Free **1-800-659-2955**
- TTY: **1-800-877-8339**

## **Medicaid:**

If you have lost your job or are paid hourly and have reduced hours, you may be eligible for Medicaid. Apply online at **MyMedicaid.la.gov** or by phone at **1-888-342-6207**. You can also apply by mail at **Louisiana Medicaid, P.O. Box 91283, Baton Rouge, LA 70821**.

## **WIC:**

If you have any questions, please contact your clinic or **1-800-251-BABY**.

Most WIC clinics are still open. Due to current COVID-19 precautions, LA WIC clinics are allowing participants and/or caregivers to stay in their vehicles for appointments. Your information will be collected over



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the phone and a member of the staff will come out to your vehicle. Please bring your ID, WIC EBT card and all other required documentation.

**Important:** If you or anyone in your family have a fever, cough, or difficulty breathing, please call your WIC clinic and reschedule your appointment.